



ONCOR - STREETLIGHT OUTAGE REPORTING FORM

Streetlight Outage Reporting Form

Please use the form below to report a streetlight outage.

Repair Times: Public Utility Commission rules require that street light outages be repaired within 15 days of receipt of a report. We work hard to repair street lights quickly and most streetlight outages (burned out bulbs) will be repaired within a few days of receiving your report, however, some repairs (cable failures, knockdowns) require additional time to complete and may include coordination efforts with other city departments or construction projects.

If you would prefer **to report a streetlight outage by phone, please call 1.888.313.4747.**

(We ask that you provide basic contact information about yourself in case we have questions and need to follow up with you.)

Contact Information

Name:

Please provide a valid 10 digits phone number (number only no dash) so we can contact you for additional information if necessary. If you do not wish to be contacted, please check the "Do not call with status updates" box below.

Phone:*

Email:

Do not call with status updates

Streetlight Location (*required fields)

Please enter the EXACT location of the streetlight(s). The better the description, the faster we can solve the problem. Some examples could be:

1. In front of 123 Main St
2. At the intersection of Main and Elm next to the restaurant.
3. The 3rd and 4th lights from the north-west corner of 5th and Oak.

Location Information:*

City:*

State: TX

Nearest Address:

Nearest Intersection:

Pole Number:

Mapsco:

Streetlight Issue

- | | |
|--|---|
| <input type="checkbox"/> Light not on at night | <input type="checkbox"/> Pole is knocked down |
| <input type="checkbox"/> Light keeps going on and off | <input type="checkbox"/> Wires in pole are exposed |
| <input type="checkbox"/> Light stays on during the day | <input type="checkbox"/> Light fixture in danger of falling |
| <input type="checkbox"/> Broken glass or lens | <input type="checkbox"/> Other |
| <input type="checkbox"/> Pole is damaged/leaning | |

Additional Problem Information: